



The Willow Centre

meeting your training needs...



case
study

TM Law

ROOM USE:

Multiple room hire for Mediation

DURATION:

1 day

“Overall excellent, very welcoming.”

- Terry Maylin,
Managing Director

TM Law caters for the needs of the local business community and individuals requiring help with legal issues.

TM Law first called The Willow Centre following a recommendation they had been given. They were looking to hire three rooms for a mediation session that they needed to undertake.

Mediation is a way of resolving disputes between two or more parties and the use of separate rooms enables both parties to discuss matters in confidence as well as providing space for joint meetings.

Previously, their main challenge had been finding a venue with multiple rooms available, parking for the mediator and ability to purchase refreshments on-site.

Caroline Harnett, Centre Manager for The Willow Centre says *“We were able to address their needs and give them the space they required to successfully conduct their mediation session. They used the Baddow and Broomfield meeting rooms on the ground floor and the Mediator used the Springfield room on the first floor. This space was useful to him as he could just pop down the stairs to interact with colleagues in the other rooms and then he had the privacy of the Springfield room to help him in his deliberations.”*

Mr Maylin was very complimentary of the centre and wouldn't hesitate in recommending The Willow Centre to others *“We found the rooms were very well equipped and the price was very reasonable.”*

For more information or to make a booking, call 01245 267071

www.willowcentre.co.uk

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